

Madison Cain

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EDUCATION

San Diego State University | Bachelor of Arts, Communication | Summa Cum Laude | 3.8 GPA **May 2023**

- *Relevant courses:* Leadership, Conflict-Management, Intercultural Communication, Politics and Communication, Interpersonal Communication, Writing and Rhetoric
- *Presented Research* on history and culture at the Native & Indigenous Research and Art Symposium
- *Study Abroad Summer 2022*, The American University of Rome. Rome, Italy

Medina High School | High School Diploma | 4.2 GPA **May 2018**

Honors & Awards: *San Diego State University* Dean's List Fall 2019-Spring 2022, Spring 2023

SKILLS

Microsoft Office | Social Media | Research | Written Communication | Marketing | Oral Communication | Adaptability | Final Cut-Pro | Adobe Creative Cloud | Management | Qualitative and Quantitative Analysis | Sales

EXPERIENCE

Shift Lead **Jan. 2023 - June 2024**

Tutti Frutti | San Diego, California

- Mentored over six new hires on the existing practices.
- Resolved problems quickly with customers.
- Utilized leadership and communication skills within a team environment.

Shift Lead **Oct.. 2018 - May. 2022**

Jamba Juice | San Diego, California

- Delegated tasks to team members on my shifts to maximize efficiency.
- Trained over ten new hires and was the point of information for existing team members.
- Mediated conflicts within the team and with customers.

Research Assistant **May 2021 - Sep. 2021**

Center for Intersectional Media and Entertainment | Los Angeles, California

- Analyzed films for marketing through a coding process.
- Investigated findings with the research team in meetings.
- Summarized and reported findings to Amazon.

LEADERSHIP

Social Media Manager **Jan 2020 - May 2023**

Epsilon Eta | San Diego State University

- Orchestrated the organization's Instagram account with content creation and making posts over 3 times a week.
- Oversaw communication with other organizations through social media and organized partnerships.
- Grew membership by 3 times over the course of one semester.

Pledge Service Vice President **Sep. 2022 - Dec.. 2022**

Alpha Phi Omega | San Diego State University

- Foster connections with existing non-profit organizations to plan 3 events for over 60 people.
- Collaborated with other members of Alpha Phi Omega to ensure events ran smoothly and achieved interest.

VOLUNTEER WORK

Tree Planting, Watering, and Community **Feb. 2020 - May 2023**

Friends of Rose Canyon | San Diego, California